

# How to Open the *TRACcess Padlock* with *eKEY*

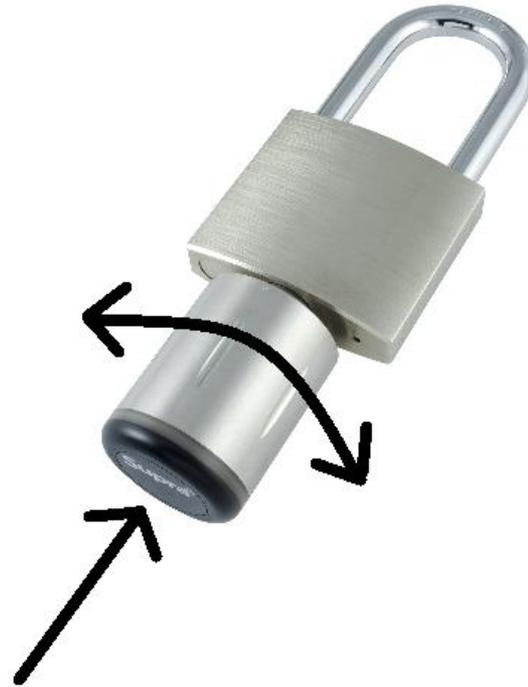
**Android™**  
**Apple®**

1. Activate the padlock's Bluetooth®

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and *simultaneously* rotating the cylinder either clockwise or counterclockwise.

**NOTE:** An LED at the bottom of the cylinder will flash green after the Bluetooth has been successfully activated.

2. Open the TRACcess eKEY app and select **Open Device**.
3. Enter your PIN Code, and if needed, an Access Code.
4. Select **Begin**.
5. Wait for an eKEY success message to appear then rotate the padlock's cylinder clockwise until the shackle releases.



For Supra-Hosted Customers

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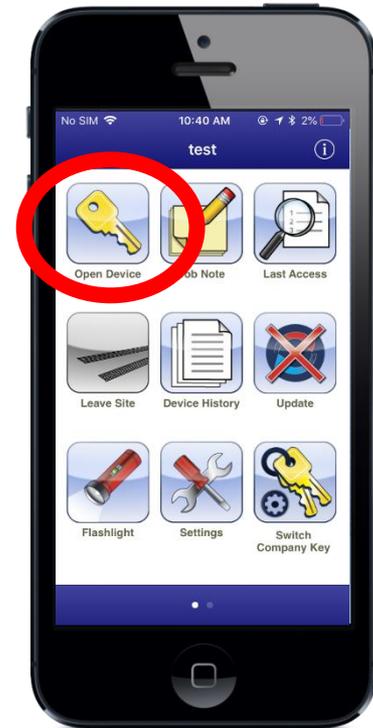
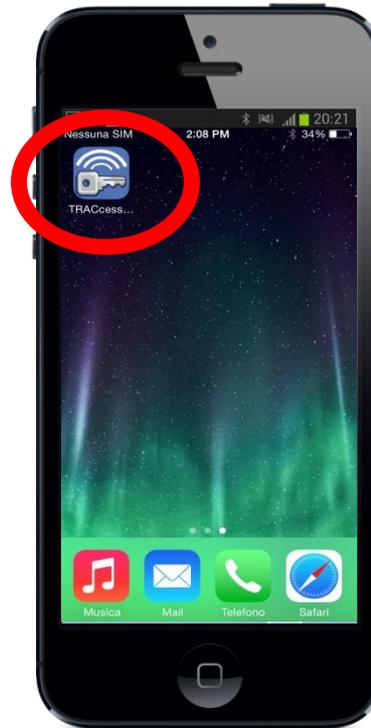
## Android Apple

### 2. Select Open Device

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and *simultaneously* rotating the cylinder either clockwise or counterclockwise.

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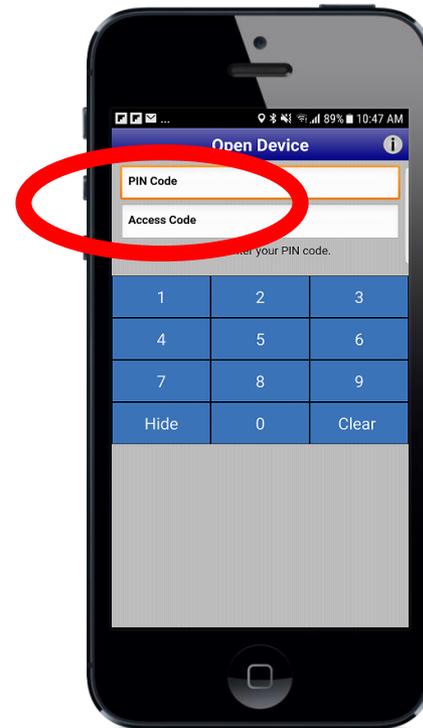
## Android Apple

### 3. Enter a PIN code

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and *simultaneously* rotating the cylinder either clockwise or counterclockwise.

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2. Open the TRACcess eKEY app and select **Open Device**.
3. Enter your PIN Code, and if needed, an Access Code.
4. Select **Begin**.
5. Wait for an eKEY success message to appear then rotate the padlock's cylinder clockwise until the shackle releases.



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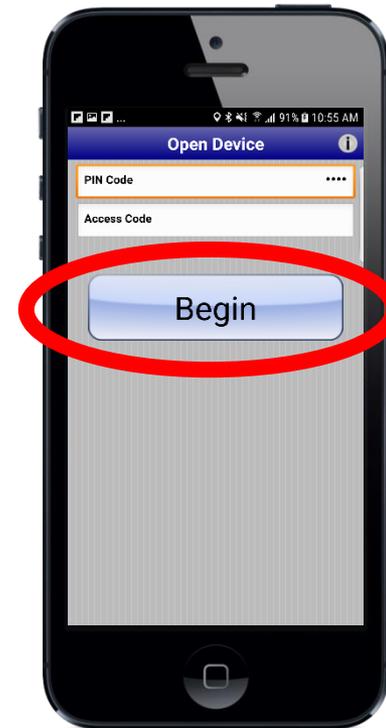
## Android Apple

### 4. Select **Begin**

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and *simultaneously* rotating the cylinder either clockwise or counterclockwise.

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2. Open the TRACcess eKEY app and select **Open Device**.
3. Enter your PIN Code, and if needed, an Access Code.
4. Select **Begin**.
5. Wait for an eKEY success message to appear then rotate the padlock's cylinder clockwise until the shackle releases.



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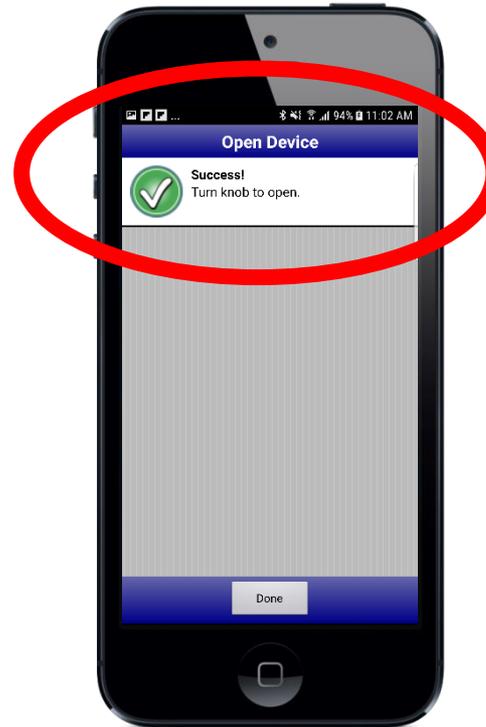
## Android Apple

### 5. Release the shackle

1. Turn on the padlock's Bluetooth by pressing the center of the cylinder's bottom and *simultaneously* rotating the cylinder either clockwise or counterclockwise.

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2. Open the TRACcess eKEY app and select **Open Device**.
3. Enter your PIN Code, and if needed, an Access Code.
4. Select **Begin**.
5. Wait for an eKEY success message to appear then rotate the padlock's cylinder clockwise until the shackle releases.



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